

# CORONAVIRUS (COVID 19) INFECTION, PREVENTION & CONTROL POLICY

FOR

SAHARA STUDIO

All of us have been affected by the coronavirus (COVID 19) pandemic. It has caused hardship to many in more ways than one.

We, at Sahara, have missed being able to offer you the treatments that we know you love and we are looking forward to seeing you again as soon as possible.

Our main priority is to keep you as safe as possible and, prior to re-opening the salon, we have implemented a number of changes which we would like to make you aware of. During the time the salon has been shut, we have completed the Coronavirus (COVID 19) Infection Prevention and Control Course which is accredited by The Guild of Professional Beauty Therapists Limited, the UK trade body for our industry. We have since made a number of changes in the way that we operate that you will notice when you next visit.

## BOOKING APPOINTMENTS

If I, or any of the staff, feel ill or have symptoms of COVID 19, we will self-isolate immediately and not come into the salon. This may mean that we have to cancel your appointment at short notice. We appreciate that this may be inconvenient but it will be done entirely for your own safety. If your appointment is cancelled, you will be able to re-book when it is safe to do so.

If you, or any of the people you live with, feel ill or display any symptoms of COVID 19 please advise us as soon as possible and please also **DO NOT COME TO THE SALON FOR YOUR APPOINTMENT**. We have amended our booking terms and conditions and you will not be charged for any appointments which you miss due to COVID 19 symptoms.

## VISITING THE SALON

For your safety, and to maintain social distancing, we ask that you attend your appointment as close to the appointment time as possible. We will also ask you during this time to exit the salon via our rear doors to avoid you coming into contact with other clients who will be arriving for their appointment.

We have increased the frequency of cleaning in the salon, including making sure that common surfaces, toilet area, door handles etc are wiped clean using disinfectant products between each client.

All tools and equipment will be disinfected or sterilised for your safety in line with the specific manufacturer's instructions

Wherever possible, we will utilise environmentally friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.

You will have access to soap, water and paper towels to enable you to wash your hands on arrival at the salon. We will also have hand sanitiser for your use, should you require it, when you come into the treatment room.

On arrival at the salon, we will want to take your temperature with our new 'non contact' thermometer. Obviously a raised temperature will prevent you from being treated at our salon. This procedure is for the safety of both client and staff.

We will understand, and not be offended, if you wish to wear a facemask or wear disposable gloves when you visit the salon, and during your treatment, if this is appropriate.

Please don't be surprised or upset if any of our staff use personal protective equipment (PPE) during your visit and during your treatment. This may include, disposable gloves/facemasks/aprons. These will only be worn where appropriate and all of us at Sahara will be continuing to thoroughly wash our hands at all times throughout the working day.

We can confirm that the laundering of salon towels, mitts, uniforms and sarongs is a priority and we can assure you that all salon laundry is washed at 60 degrees C

All disposable items are safely removed from the treatment area between each client

Because of the necessity to invest in PPE equipment and consumables, combined with the fact that we must now leave extra cleaning time between each client thereby reducing our client flow, it will be necessary to add £1 to your treatment price to cover these additional costs. We hope you will understand why we have had to implement this measure.

## OUR TREATMENTS

We have carried out a risk assessment on all treatments and we are confident that we can continue to provide these treatments safely

## DURING YOUR TREATMENT

Our staff understand the importance of hand hygiene and we will ensure that we wash our hands in accordance with NHS recommendations before the start of your treatment

We will try to make your treatment as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments, please let us know and we will do what we can to satisfy those concerns.

## AFTER THE TREATMENT

We will continue as before to take cash for treatments

All of the above procedures have been implemented for your safety and that of our staff. We will continue to take advice from the Government and NHS regarding safe practice and will amend them as necessary

Thank you for your understanding

15th June 2020